

2010

WARRANTY COVERAGE

DESCRIPTION	MONTHS	MILEAGE
BASIC VEHICLE Provides warranty protection against defects in material and workmanship for 24 months/unlimited mileage. Includes towing to nearest Hino dealer for warrantable failures. (Adjustments, expendables such as bulbs and fuses are covered for 90 days/3,000 miles. Batteries are covered for 1 year.)	24	UNLIMITED
ENGINE PARTS Provides warranty protection against defects in material and workmanship for 36 months/unlimited mileage for all of the internal engine components plus the following: Cylinder Block, Head and all internal parts of the engine, Water Pump, Intake and Exhaust Manifolds, Injection Supply Pump & Unit Injectors, and Turbocharger	36	UNLIMITED
EMISSION WARRANTY Provides warranty protection against defects in material and workmanship 60 months/100,000 miles, whichever occurs first, for the emission control system.	60	100,000
FRAME RAILS & CROSS MEMBERS Provides warranty protection against structural cracks in the frame caused by defects in material and workmanship for 48 months/unlimited mileage.	48	UNLIMITED
CAB Provides warranty protection against corrosion perforation of the cab structure for 48 months/unlimited mileage.	48	UNLIMITED
AUTOMATIC TRANSMISSION: AISIN Upon expiration of the 24-month Basic Vehicle Warranty, the AISIN Automatic Transmission will continue to be covered up to 36 months. This coverage only applies to internal transmission failures. (Excludes external O-rings, gaskets, seals, or attaching equipment.)	24-36	UNLIMITED
AUTOMATIC TRANSMISSION: ALLISON 1000/2000 SERIES Warranty covers repairs or replacement, at Allison Transmission's option, to correct any transmission malfunction resulting from defects in material or workmanship occurring during the period. Allison Transmissions are warranted by the Manufacturer for the time and mileage specified.	36	UNLIMITED
AUTOMATIC TRANSMISSION: ALLISON 3000 SERIES Warranty covers repairs or replacement, at Allison Transmission's option, to correct any transmission malfunction resulting from defects in material or workmanship occurring during the period. Allison Transmissions are warranted by the Manufacturer for the time and mileage specified.	24	UNLIMITED
AUTOMATED MANUAL TRANSMISSION: EATON ULTRASHIFT Warranty covers repairs and replacement to correct any transmission malfunction resulting from defects in material or workmanship occurring during the period.	36	UNLIMITED
ANTI-LOCK BRAKING SYSTEM (ABS) AIR/HYDRAULIC Upon expiration of the 24 months Basic Vehicle Warranty, the ABS will continue to be covered for up to 36 months/300,000 miles, whichever occurs first.	24-36	300,000

The Hino Warranty Gets Better.

Hino Motors Sales USA, Inc. also offers a variety of options to extend the warranty. For more information on these plans, contact your local Hino dealer. Hino reserves the right to amend all warranty terms and conditions. Refer to the Service and Warranty Booklet for complete details.



Ranks "Highest in Customer Satisfaction Among Conventional Medium Duty Trucks"

For J.D. Power and Associates award information, visit jdpower.com.

HinoWatch is a 24/7/365 roadside assistance program that covers your new Hino truck for the first 3 years of ownership regardless of mileage. HinoWatch offers Hino owners roadside assistance throughout the United States and Canada.

Simply call the toll free number, 1-866-365-HINO (4466), and provide your Vehicle Identification Number (VIN), current truck location and problem description. All calls to HinoWatch are at no-charge to Hino customers. A HinoWatch representative will assist you with arrangements to get you back on the road quickly. HinoWatch can assist customers in one of sixty-five languages.

HINOWATCH COVERS THE FOLLOWING SERVICES AT NO-CHARGE TO THE CUSTOMER:

LOCKOUT SERVICE

If you are locked out of your truck, HinoWatch will coordinate help to get you into your truck so you can get back on the road quickly.

OUT OF FUEL

If you run out of fuel, HinoWatch will coordinate help with enough fuel to get you back on the road quickly.

BATTERY JUMPSTART

If your batteries are dead, HinoWatch will coordinate help with a jumpstart to get you back on the road quickly.

INFORMATION

Customers can call anytime for information such as the nearest authorized Hino dealer or simply to get answers to basic vehicle questions.

ADDITIONAL SERVICES HINOWATCH CAN COORDINATE FOR CUSTOMERS (CHARGES NOT COVERED BY HINOWATCH)

TOWING

HinoWatch will assist the customer in arranging for a tow if requested. It is the customer's responsibility to coordinate a method of payment with the tow provider at the time the services are rendered. If the truck is towed to the closest authorized Hino dealer and the necessary repairs are covered under Hino warranty, and within the duration of the basic vehicle warranty coverage period (24 months), the Hino dealer will reimburse the customer for the tow expense upon completion of the repairs. If the necessary repairs are not covered under Hino warranty, the tow expense will not be reimbursed.

ROADSIDE SERVICE

HinoWatch will assist the customer in arranging for roadside service assistance if requested. Expenses for roadside service assistance are not covered by HinoWatch or Hino warranty.

TIRE SERVICE

HinoWatch will assist the customer in arranging for roadside tire service if requested. HinoWatch will connect you to a local tire service provider that can assist you with roadside tire repairs.

FORM NO. HS0006 0309