HINO INSIGHT
BUSINESS INTELLIGENCE IS HERE:

HINO TRUCKS
A Toyota Group Company
Hino’s connected vehicle platform enhances fleet safety and performance across key areas including economy, DVIR and integrated state mileage reporting.

Instant notifications allow owners to address things like DTC’s or low DEF levels without delay. The result is less downtime and lower maintenance costs.

Great communication saves time and money. Hino INSIGHT integrates scheduling, service and reminder communications across the board.

Diagnostic Trouble Codes (DTC’s) are often overlooked or ignored - the result can be catastrophic. Not any more. INSIGHT TELEMATICS, Powered by Telogis, instantly sees DTC’s as they occur.

Welcome to the future of vehicle ownership and management. Hino INSIGHT has one objective: Increase Uptime and efficiency, and it achieves that goal by integrating telematics with remote diagnostics and case management that works with you every mile on the road.

### Performance
- Fuel Economy: Track economy by vehicle or entire fleet
- DTC Reporting & Severity: Hino DTC’s reported instantly
- DEF Level & Quality: Alerts when DEF level is low or quality has been compromised
- Mileage by State: Seamless State Mileage reporting
- Regen Reporting: Reports when a Regen is needed, started, interrupted and complete.
- Industry Benchmarking: Compare your fleet performance to others
- Geofence Alerts: Automatic monitoring of map boundaries

### Notifications
- DTC’s are transmitted in realtime by INSIGHT TELEMATICS to the owner and to Hino via standard fit wireless connectivity.
- Using both software and live technicians, INSIGHT REMOTE DIAGNOSTICS analyzes the DTC, then a diagnosis is determined.
- As the DTC is diagnosed, INSIGHT REMOTE DIAGNOSTICS assigns a severity level.
- Via email, phone or text, INSIGHT REMOTE DIAGNOSTICS notifies the owner and the dealer of the DTC severity level and suggests the best steps to resolve the issue.

### Communication
- Service Status Updates: Always know the status of your service stop
- Preventive Maintenance Reminders: Integrated preventive program reminders
- Scheduling: Help from a dedicated Call Center
- Historical Record Keeping: Every record filed seamlessly.

### Telematics + Remote Diagnostics + Case Management
The industry’s only fully integrated connected vehicle platform... standard.

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HINO INSIGHT. TOP LEVEL PLATFORM OVERVIEW:

MAPPING: See all your assets on a single map with animated vehicle history trails.

CUSTOMIZABLE ALERTS: DEF Level, Speeding, Idle Time and more.

REPORTING: Customized and standard reports including miles per state, fuel economy, and manual regeneration monitoring.

GEOFENCING: Get alerts when a truck has entered or departed from a designated area.

DRIVER MONITORING: Including excessive speeding, harsh braking and acceleration.

HINO BENCHMARKS: Compare your fleet to similar fleets in your region or nationally.

LOCATION DURATIONS: Monitor time on site.

ROUTE OPTIMIZATION: Send routes and make changes based on traffic to find the optimal route.

DVIR: Vehicle inspection logs to keep your fleet DOT compliant.

DTC NOTIFICATION: Instant notification of DTC’s as they happen.

DIAGNOSIS: Severity coding that provides the information to take action. Know if you can safely continue your work day or need to immediately get it to the nearest Hino Dealer.

REPORTING: Diagnostic data from time of fault sent to your selected service provider, so they are prepared when your truck arrives.

MAINTENANCE REMINDERS: Preventative Maintenance reminders based on your actual mileage.

INTEGRATED COMMUNICATIONS: Three way communication between you, your Dealer and Hino Trucks.

CHANNEL FLEXIBILITY: Communicate how you like: Phone call, text, or email. Respond to a text message and it is logged into the case history.

ESTIMATE TRACKING & APPROVAL: Receive estimates right to your email and approve with a click of a button.

SERVICE STATUS ALERTS: Receive real-time alert during the repair process, such as: Checked in, In Service, Awaiting Approval, Ready for pickup.

INTEGRATED RECORD KEEPING: Historical Record of Maintenance for record keeping and resale.

HINO INSIGHT IS POWERED ON WHEN YOU TAKE DELIVERY: SIMPLY LOG-IN

Getting up and running with industry leading telematics, remote diagnostics and case management has never been easier - HINO INSIGHT is standard on every new Hino.

GETTING STARTED:
During the delivery process we’ll provide you with a log-in for the platform. You’ll find pre-configured reports and alerts as well as tutorials and instant help desk support. HINO INSIGHT has experts standing-by to answer questions and get you up and running.