



HINOWATCH

3-YEAR 24/7 ROADSIDE ASSISTANCE

With HinoWatch, you can drive confidently, knowing that we're there to help if anything goes wrong, 24 hours a day, every day of the year. For the first three years of ownership of a new Hino truck, regardless of mileage, HinoWatch helps with roadside assistance from anywhere in the United States for free.



MORE THAN A TRUCK



CALL US ANYTIME.

1-866-365-HINO (4466)

All calls to HinoWatch are free, and you can rest assured that one of our specially trained representatives will arrange to get you back on the road as quickly as possible. So, if you ever have a problem, call the HinoWatch toll-free number: 1-866-365-HINO (4466), and provide your vehicle identification number (VIN), current truck location, and a description of the problem, then roadside assistance will be dispatched.



STANDARD SERVICES:

LOCKOUT SERVICE: If you are locked out of your truck, HinoWatch will coordinate help to get you into your truck so you can get back on the road quickly.

BATTERY JUMPSTART: HinoWatch also helps with battery jumpstart. If your batteries are dead, HinoWatch will coordinate help with a jumpstart to ensure you get back on the road quickly.

INFORMATION: When driving, perhaps you are looking for the nearest dealer or have a basic question regarding your truck; feel free to call the toll-free number anytime.



PREMIUM SERVICES:

TOWING: HinoWatch will help owners arrange a tow truck if needed. If towing is required to an authorized dealer due to a failure that is covered by Hino Trucks warranty, you will be reimbursed for the towing expense at the completion of the repairs*.

*Towing is covered under warranty up to 24 months for Hino Trucks component failure and 36 months for Cummins component failure.

ROADSIDE SERVICE: If requested by the customer, a customer representative will assist in arranging roadside service free of charge. Expenses incurred by the roadside assistance service is not covered by HinoWatch.

TIRE SERVICE: HinoWatch will assist the customer in arranging for roadside tire service free of charge, if requested. Expenses incurred by the tire service is not covered by HinoWatch.

OUT OF FUEL/DIESEL EXHAUST FLUID (DEF): A HinoWatch vendor will arrive with fuel* or DEF* to get you on your way.

*Customer is responsible for fuel, DEF, and roadside service costs.



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